

Strategies for Involving Front-line Staff in Decisions

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Areas to Capitalize Buy-in

Visibility during SPH process
Introductions
Responses
Assessments and Evaluations
Follow Through

Visibility During SPH Process

- Choosing the right time
 - Adjusting FC schedule for shifts
 - Leading any walk through
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Introductions

- Communicate effectively on purpose
 - The elements of 'Change Behavior'
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Responses

- Verbal Responses
 - Body Language
 - Creating safety for exchange dialogue
 - Written
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Assessments & Evaluations

- High-risk tasks
 - Unit site-visits
 - Equipment fairs
 - Equipment evaluations
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Follow Through

- Installation of technology
 - Training
 - Follow up on agreements
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Questions
